

Reservation Policy

Under the EOT legislation, to validate a reservation, a deposit of 30% of the total amount is required. The remaining 70% of your travel package must be paid 14 days before your arrival.

Payment options

You can find on our website www.serifotravel.gr

Please fill in, the name of the reservation, in the box. You will need to send us the bank receipt by mail.

Time limit of the advance payment

With the proven payment of the deposit your reservation is confirmed. If you do not pay your deposit within two business days, your reservation will be cancelled without notice.

Cancellation policy

in case of cancellation:

The right to a refund of 100% of the deposit for cancellation of 21 days prior to the arrival date.

No refund is available for cancellations from 20 days to 3 days prior to check-in.

In case you have not paid the balance of your reservation, we reserve the right to cancel your reservation 0-3 days prior to arrival.

No show is charged 100% of the overnight stay. This is valid for check-in after 23.59 on the day of arrival.

In case of departure before the scheduled check-out date, 50% of the remaining nights will be charged.

In case of cancellation due to bad weather or unexpected cancellation of the boat or plane, there is a 100% charge for each overnight stay.

Check-in, Check-out

Check-in: 15.00

Check-out: 11.00

Payment Policy

The room rate includes VAT and city tax. Price is based on overnight stay.

Accepting terms and conditions

With the successful deposit you are deemed to be aware and have accepted the above terms and conditions. The above terms are in line with the EOT legislation for client-hotelier and tour operator relations.

IMPORTANT NOTE: climate crisis resilience tax 1,50 euro per night per unit to be paid on the spot.